WELCOME TO

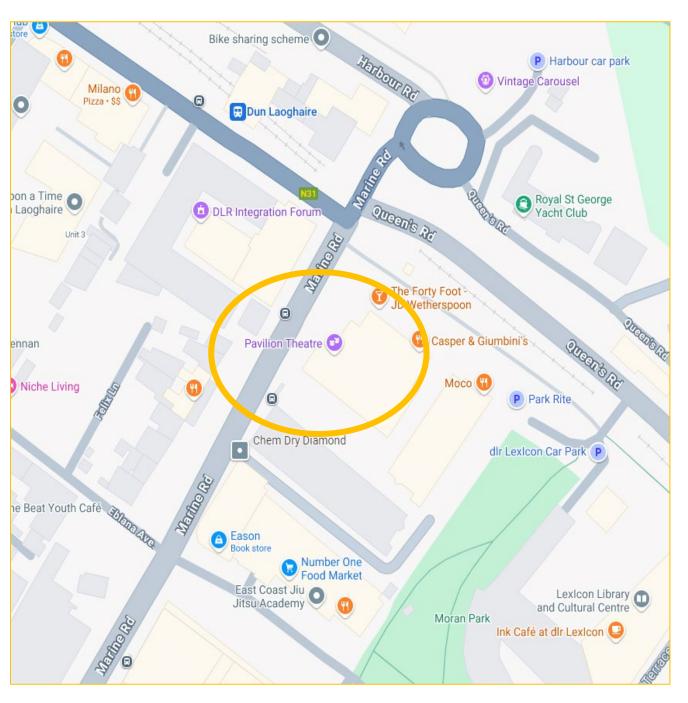


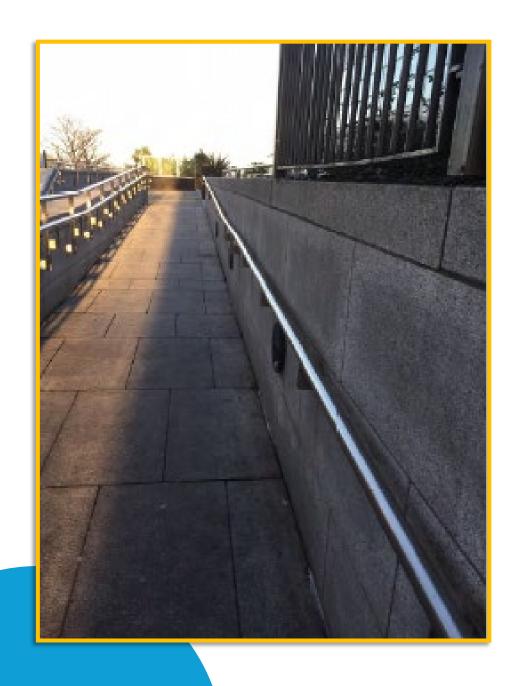
This visual guide will help you get ready for your visit to Pavilion Theatre.

You will see a lot of new, and fun things.

We can't wait to see you!

This is a map of Dún Laoghaire, with the location of the theatre circled





 When approaching the theatre, you may use the ramp, which is located on Marine Road and leads up to the main entrance

• There are also a set of **steps** (*not pictured*) beside the ramp, which you can also use

 This is the front of the building, called
Pavilion Theatre

• This is where we go to see a show



When you approach the main entrance, the door will open automatically



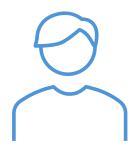
While you are waiting for your show, you can wait in the **FOYER** (foy-ay)



The foyer can sometimes be crowded and noisy

If you feel **overwhelmed**, or need somewhere quiet to sit before the show, just tell someone with a **name badge**, and we will help

This is the **BOX OFFICE**

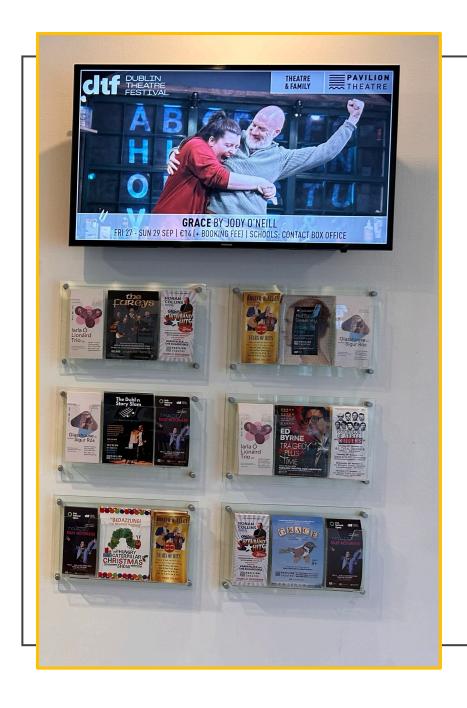


There will always be a member of **staff** behind this desk, if you need any help This is where people can buy, and collect their **tickets** for the show

Your ticket may also have been sent to you in an **email**







Beside the Box Office there is a **TV Screen** that displays images of all upcoming shows

Below the screen, there are **flyers** for some of the shows

You are welcome to take any of these home

This is the **BAR**

Here you can buy a selection of **snacks**

There is also **fruit juice**, **water**, and **soft drinks** for sale as well

Staff members will be here to help with **money**, and will bring your items to your seat if you cannot carry them



Also in the foyer... is the **BOOK SWAP**



There is one for adults



... and one for kids!



If you see a **book** that you like, please take it!

Or, if you have read all your books at home, you can bring them in for other children to enjoy!



The **TOILETS** are in the foyer



The **female** toilets are on the far left



The **male** toilets, and the **accessible** toilet are on the far right

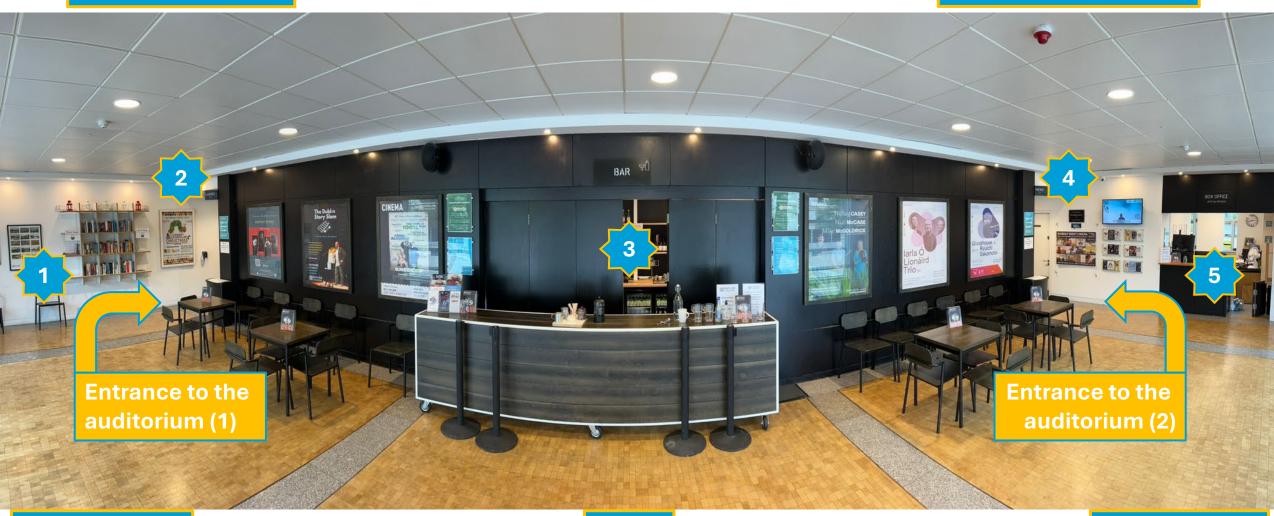


The accessible toilet also includes a Baby Changing Station



THE FOYER

4. MALE TOILETS & ACCESSIBLE TOILET



2. FEMALE TOILETS

TIME FOR THE **SHOW!**

When it's time to go into the **AUDITORIUM** to watch the show, these doors will be opened, and your ticket will be checked

Do you want to go in early? Just ask.

An **announcement** may be made by theatre staff over the speakers





Tickets will have the name of the show, the time & date, seat number and a QR code

(this is an example of a QR code)



TICKETS

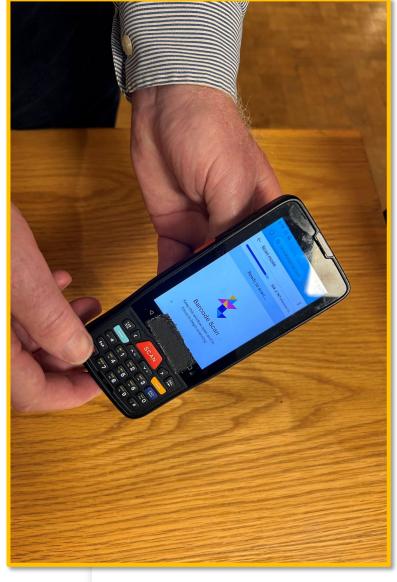
These are **blank** paper tickets, which have been printed at the Box Office

Tickets may have been emailed, and printed at home, or someone might have them downloaded on their phone

All tickets will be **SCANNED** before you take your seat

Here is a picture of a **SCANNER**

It will **beep** when scanning your tickets, and a **red light** will flash



For some shows, we will tear the **stub** off the main ticket, and return the main ticket to you



Time to take your seats..!

For most events your **SEAT** will be on your ticket, it will have a **letter** of the alphabet and a **number**

The letter (A-N) is the ROW, the number is the actual SEAT

This is what the seats look like

They fold down so you can sit on them



THE AUDITORIUM



12345678910111213141516171819

If you have any problems finding your seat, there will be someone to help you

IF YOU ARE ATTENDING WITH YOUR SCHOOL or SPECIALIST GROUP

Your ticket may **not** have a letter and number

Please sit with your **class**, or wherever you have been asked to sit by your teacher or assistant









We are <u>fully</u> **accessible**, and **wheelchair user** friendly!

There is step free access from the main road directly into the auditorium

If you are seated in **ROW H-N**, on a **BALCONY**, or in one of the **BOXES** we have a brandnew **LIFT** to bring you upstairs

It has an automatic door – so don't stand too close!



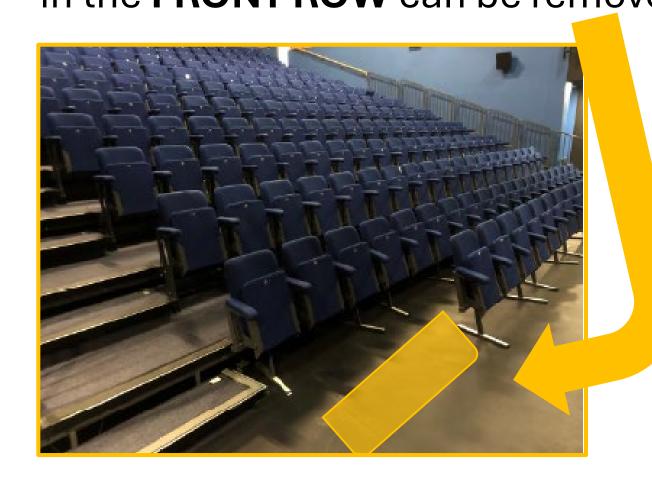


If you, or someone you are with, use a WHEELCHAIR

... and are attending a **LIVE EVENT**, seats in the **FRONT ROW** can be removed

For a **FILM SCREENING**, we can accommodate one wheelchair user in our **BALCONY**

It is important for the theatre staff to know this information in **advance**, so make sure someone has told **box office staff** before you arrive



Once the show has started

The auditorium gets darker,

and the stage gets bright

This is so we can see what is happening on the stage



At the **END** of the show people may clap and make noise



And the main **LIGHTS** will come back on

It can be very **loud and bright**



When you are ready to go, you can leave through the same doors you came in

Remember they will automatically open for you, or may be wide-open already



We really hope you enjoyed your visit to Pavilion Theatre, and we look forward to seeing you again soon!



If you have any feedback on this pack / guide, please email <u>niall@paviliontheatre.ie</u> or call 01 231 2929 and ask to speak to the General Manager

For more information regarding the Accessibility of Pavilion Theatre please see our website: paviliontheatre.ie/visit/accessibility

We have a 360° Virtual Tour of the Theatre included.

Thanks so much for taking your time to read this.